

IZITALATO STREETSCAPES



Justice Dignity Impact

24-25 Annual Report

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THANK YOU



CHAIRPERSON'S MESSAGE

This past year has been the most significant and demanding in Izitalatos' history. It has been a year in which every aspect of our work – our vision, our strategy, our teamwork and our values – has been thoroughly tested and, ultimately, strengthened.

Throughout the organisation, from the board and leadership to staff, clients, partners, and supporters, there is a shared focus on a clear but impactful idea: a commitment to uphold and protect fundamental human rights. Central to our mission is the belief that everyone deserves housing and the chance to live with dignity and respect. This core value is demonstrated daily through our actions—how our teams conduct themselves, support one another, and stand with our clients. It is also shown in the way clients have become empowered, now earning income and securing shelter.

We have had a lot of achievements this year, and they include - Securing safer, more stable housing for 367 people - We collaborated with 159 individuals, and 131 (82%) successfully left the streets. This demonstrates the effectiveness of consistent, hands-on support. A total of 140 people participated in skills development training, 28 individuals secured internships in companies, and 35 transitioned into employment.

Looking ahead, we will focus on expanding and strengthening our strategic alliances, seizing new opportunities, and ensuring our development stays true to our core values. The coming year will demand the same courage, creativity, and discipline that have guided us so far. With continuous support from our strategic board, staff, clients, and partners, we are confident in our ability to build on this solid foundation.

A heartfelt thank you to our staff for their determination, and to our clients for their trust and unwavering resilience. Thank you to our funders and partners, with a special mention to Central City Improvement District, City of Cape Town, Swiss NEXT- WISE and Rolf Stephan Nussbaum Foundation.

Thank you all for another fantastic year. May we continue to make people feel seen, heard and respected. *"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."* Maya Angelou

MAKHOAPHE LETSIE-MBATHA

Izitalato Streetscapes Chairperson



DIRECTOR'S MESSAGE

This has been a big year for Streetscapes—not only because of what we achieved, but because we witnessed, again and again, how dignity, belonging, and opportunity can transform a life.

Homelessness is not a personal failure. It's a reflection of how our city is organised—who has access to land, resources, and opportunity.

Cape Town holds immense wealth alongside deep, generational poverty. As philosopher Ingrid Robeyns reminds us, "Everyone deserves enough, and no one needs too much." When a few have far more than they need, many are left with nothing at all—including a home.

At Streetscapes, together with many others, we try to build something different—something more equal, more humane. Our belief is simple: everyone deserves a home, meaningful work, and a place to belong.

This year, our housing work showed clearly that people do want safe, stable homes—and that steady support can change everything. Economic justice is just as important, and we're proud that nearly 700 people earned an income through our programmes.

We also stepped up our health work, because there are still too many preventable deaths on the streets.

Over 500 people were tested for HIV and 138 linked to treatment, and we supported many others to access clinics and hospitals. We even opened a small emergency room in one of our houses for people needing urgent care.

A major turning point was our decision to create jobs ourselves. Entry-level work in Cape Town is scarce, so we built our own opportunities: a composting project, eco-laundromat, free-range egg production, and more ideas on the way. These are more than social enterprises—they're places where confidence, skills, and dignity take root.

What stood out most this year was the people: staff going the extra mile, partners opening doors, funders standing with us, and service clients showing extraordinary courage. Our work is slow, patient, deeply human work—and the results show that it matters.

As we look ahead, our vision remains the same: a Cape Town where everyone has enough. Enough safety, enough work, enough connection, enough hope.

Thank you for walking this journey with us.

JESSE LAITINEN

Izitalato Streetscapes Director

Our Story



Every great organisation has a story, and Izitalato Streetscapes' story begins with Khulisa Social Solutions. What started as a spark under Khulisa's wing in 2014 has grown into a fully independent organisation making a real difference in the lives of people experiencing homelessness in the Western Cape.

Khulisa has long been a champion of innovative social programmes, and Streetscapes benefited from their mentorship, guidance, and belief in the power of creative, practical solutions. With Khulisa's support, Streetscapes grew from an idea into a sustainable initiative that now stands on its own, officially registered as an NPO and NPC, and recognised as a PBO.

As with any transition, there are still some contracts and operational matters moving from Khulisa to Izitalato—but these are being handled carefully to ensure continuity, strong governance, and accountability every step of the way.

We are deeply grateful to Khulisa for their generosity, patience, and guidance. Their role in nurturing Streetscapes has been invaluable, and we are proud to carry forward the spirit of innovation, care, and social impact that Khulisa instilled. This is not just a new chapter for Izitalato—it is a story of growth, collaboration, and the ongoing journey to create meaningful change.



Streetscapes supports the most vulnerable people who have been living on the streets of Cape Town, in building sustainable and emotionally independent lives, by fostering choice, responsibility and dignity

Our Mission

Our Vision

1

We have a well-structured client pathway that we can demonstrate is effective in supporting the most vulnerable people on the streets.

2

Our passionate staff feel valued, developed, and engaged.

3

We are well led and have the capacity, capability, resources, and effective internal processes to support our programmes.

4

We have developed long-term relationships with a wide variety of donors and have a secure funding base to support our plans.

5

We provide a wide range of work experience opportunities through our thriving and profitable social enterprises, and contracts with external organisations.

6

Our reputation fosters community support and attracts funders and partnerships. We are valued by the homeless community.





What's in a name: Izitalato

Izitalato means “the streets” in isiXhosa. It’s where our work begins—walking with people experiencing homelessness, meeting them where they are, and seeing possibility in every corner.

Choosing Izitalato as our official name honours that bond and the communities we serve. Streetscapes stays as our trading name, keeping things familiar for partners while carrying forward the same spirit of care, creativity, and impact.

Year In Review



Year in Review

Our Reach on the Streets



1917

Number of people assisted by the peer outreach team.

159

Number of people in full time Streetscapes programme.

589

Number of people received psychosocial services.

692

Number of people received income / economic support.

723

Number of residents reached through events, exhibitions.

194894

Number of people reached via media / mass media.

Year in Review

Peer Outreach team

Introduction to the Peer Outreach Team

Every day, our Peer Outreach Team walks the streets of the CBD to meet people where they are. As peers with lived experience, they build trust in places where trust is often broken. Their work is simple but powerful: offering support, guidance, harm-reduction supplies, safe-sex materials, and hygiene packs — and, most importantly, opening pathways off the streets.

Most of their impact happens through referrals: connecting people to housing, social services, clinics, and hospitals. One conversation, one relationship, one referral at a time, they help people take the first steps toward safety, dignity, and stability.



Year in Review

Peer Outreach

How Street Health Drives Peer Work

Life on the streets takes a serious toll on health. Illness, injury, untreated chronic conditions, and the daily grind of survival all compound to shorten lives dramatically. Much of the Peer Outreach Team's work is about reversing that harm.

They help people get to hospitals and clinics, provide wound care, distribute chronic medication, and conduct HIV testing — followed by adherence clubs that ensure people stay on treatment. This is immediate, hands-on support that keeps people alive.



1101 Number of people linked to HIV testing

511 Number of people tested for HIV

138 Number of people linked to HIV treatment

128 Number of people receiving HIV treatment



Year in Review

A Huge Win: Moving off the Street

Our goal was bold: help 60 people a year move off the streets. In just 12 months, we've gone far beyond that— 367 people have found safer, more stable places to live.

The Highlights

Full-time programme: We worked closely with 159 people, and 131 (82%) successfully left the streets behind. That's proof of how powerful consistent, hands-on support can be.

Peer Outreach team helped 236 people into shelters, offering immediate options (and hope) for most vulnerable.

Our Housing Sites

District Six • Observatory • Kuils River - Capacity 75 people

Resident Experience: Monthly Surveys

Residents report strong satisfaction with our services, giving an average score of 3.32 / 4 across cleanliness, safety, and support.

“What feels like Home”

In a survey of 643 responses, Streetscapes clients rated how “at home” they feel on the streets, in shelters, safe spaces, their own homes, and our three Houses. Results:

- Streetscapes Houses: Ranked 1st, 3rd, and 4th out of 7 — our highest-rated environments.
- Own home: Ranked 2nd, highlighting independent living.
- Lowest-rated: Streets, shelters, and safe spaces.



Why it matters

Helping people move off the streets is at the heart of what we do. These numbers aren't just statistics—they represent lives changed, futures rebuilt, and communities strengthened. This is one of our greatest wins yet, showing that with the right support, real change is possible.



Year in Review

Substance Use

On the streets, substance use is the norm, and for many, years or even decades of street life make it the biggest barrier to reintegration and happiness.

Our programme meets clients where they are, supporting them step by step. By six months, a quarter had reduced their use; by a year, over half; and after 18–24 months, three-quarters had made real progress.

Recovery isn't always straight—setbacks happen—but clients keep moving forward, showing that persistence and support can turn even long-term struggles into hope and renewed possibility.

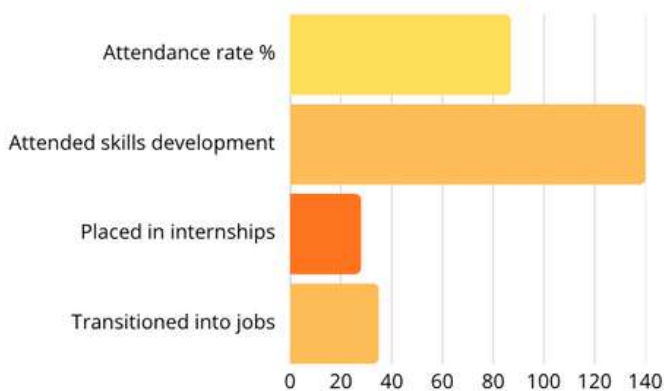


Skills Development



At the heart of reintegration and sustainable livelihoods is giving people the tools and confidence to take control of their lives. When clients join us, many face everyday barriers: 41% start with debt they can't pay off, and 81% don't even have a phone to stay connected.

Our programme is changing that. Follow-ups show fewer people in debt, more with repayment plans, and some already paying it off. Half of our clients now own phones, making it easier for us to support them and for them to engage with opportunities.



Annual Diagram

Skills development is key: 87% attended the full time programme 140 people concluded various skills development courses, 28 secured internships, and 35 transitioned into jobs.

These numbers aren't just statistics—they're real steps toward independent livelihoods.

LayHen Enterprise: Hens, Skills, and Community

Our 120 hens stayed happy and healthy thanks to Jerome, Thembi, and hands-on workshops with our clients. Everyone learned chicken care, coop management, and ethical handling—while producing R64,282 worth of delicious eggs that our customers loved!

Looking Ahead: Next year, we plan to introduce a Black Soldier Fly (BSF) larvae system to reduce feed costs and explore a new social enterprise selling BSF larvae as a high-value feed source.



Composting Enterprise: Turning Waste into Growth

This year, our team diverted 4,308 kg of organic waste from landfill, working with New York Bagels, Nourish'd, and local community drop-offs.

Eight staff and participants gained hands-on skills in composting, pile management, and environmental best practice through training with Zero to Landfill.

Our nutrient-rich compost now enriches four garden sites, while operations generated R33,360 in revenue.

This work supports Cape Town's 2027 goal to divert 100% of food waste from landfill and builds both skills and sustainable impact in the community.





Garden Enterprise - Organic Produce

We continued partnerships with Nourish'd and Reverie Social Table. And selling produce in-store, online, and at markets, generating R66,344 this year. Seasonal weather posed challenges, but improved workflows are strengthening production.

HoneyBee Enterprise

Our 13 hives, guided by trained client beekeepers and expert mentor Louis, produced honey for monthly Market Days. Professional branding and expanded team support boosted sales, generating R27,472 this year and growing skills and experience for all involved.



PARTNERSHIPS





PUBLIC TOILET PROGRAMME

Partnerships that deliver

City of CPT CCID STREETSCAPES

Some partnerships quietly change a city—one clean toilet, one restored bit of dignity, one job at a time.

Our collaboration with the City of Cape Town and the CCID on the public toilet programme has now supported **over a million users**, proving that practical solutions can have enormous impact.

And behind those million visits are 19 real jobs—19 people earning an income, showing up with purpose, and helping keep public spaces safe, clean, and welcoming.

It's a simple idea with big results: when we work together, everyone wins—residents, visitors, and most importantly, the people building new lives through meaningful work.



Partnerships that deliver

Central City Improvement District (CCID)

Improvement Districts are often the first to encounter people in deep vulnerability—those who need more than a quick referral or a temporary fix. Our partnerships help bridge that gap.

For a decade, CCID has been a great partner showing what's possible when we tackle these challenges together.

Their peers and fieldworkers connect people to Streetscapes, and we support them with work readiness, steady income, and housing. CCID partnership reates a real pathway off the streets—one that restores dignity and stability.

It's a win-win for the city and its people: cleaner, safer public spaces, and lives rebuilt through meaningful work and care.



PATHWAYS OFF THE STREETS

GENDER BASED VIOLENCE

Partnerships that deliver

Central Methodist Mission Streetscapes

In a country scarred by some of the world's highest rates of gender-based violence, women living on the streets are among the most vulnerable.

Together with the Central Methodist Mission and drama therapist Margie Pankhurst, we've created a safe, dignified space where healing is possible.

Thanks to this partnership, we are able to offer four therapy groups weekly and offer one-on-one support for women carrying deep trauma.

The Methodist Church has been extraordinary—always opening its doors, whether for a quiet session, an interfaith-friendly gathering, or even a funeral or wedding when someone needs community most.



Partnerships that deliver

DPV Outreach

In Devil's Peak and Vredehoek, a group of caring residents has turned everyday concern into real action.

For years, they've supported our work in practical, meaningful ways—including funding salaries for a team of cleaners who keep neighbourhood streets and public parks clean, safe, and welcoming.

What started as a local initiative has grown into something bigger: community and our participants working side by side — running markets together, sharing conversations, and seeing each other with new eyes.

It's a reminder of the power of collaboration: when people come together with empathy and intention, neighbourhoods become more vibrant, more interesting, and more connected.

This is what partnership looks like—simple, grounded, and transformative.



Saturday, 20 July | 10h00-14h00
Market Day
Rugley Road Garden | Vredehoek





You are born
in love
by love
for love





**Jo-Anne and Melissa from DPV
Outreach with Chantel our
Supervisor**

Our Streetscapes Team



Financials

Izitalato NPC

(Registration Number 2023/825202/08)

Financial Statements for the year ended 30 June 2025

Statement of Comprehensive Income

Figures in R	Notes	2025
Revenue	11	6,313,611
Administrative expenses		(70,276)
Other expenses		(5,687,679)
Surplus from operating activities		555,656
Finance income	12	89,448
Surplus for the year		645,104

Izitalato NPC

(Registration Number 2023/825202/08)

Financial Statements for the year ended 30 June 2025

Statement of Financial Position

Figures in R	Notes	2025
Assets		
Current assets		
Trade and other receivables	4	272,730
Cash and cash equivalents	6	3,761,635
Total current assets		4,034,365
Total assets		4,034,365
Equity and liabilities		
Equity		
Accumulated surplus		645,104
Liabilities		
Current liabilities		
Trade and other payables	7	240,274
Deferred income	8	3,148,987
Total current liabilities		3,389,261
Total equity and liabilities		4,034,365

Thank You

To our funders, partners, staff, and service clients—thank you for walking this journey with us. Your belief in people, in second chances, and in a more equal city makes this work possible.

Every contribution—whether financial support, collaboration, time, or courage—helps create homes, jobs, stability, and dignity for people who have been excluded for far too long.

We are deeply grateful.

Here's to another year of standing together, doing the slow and human work that changes lives.

